

The UFV School of Health Sciences, Nursing department presents their 2<sup>nd</sup> annual nursing lecture:

# BEYOND GENERATIONAL DIFFERENCES:

## An expanded look at the consequences of diversity within nursing workgroups

Tuesday, MARCH 23 at 5 pm, Room B101 (lecture theatre)  
UFV Abbotsford campus, 33844 King Rd., Abbotsford, BC

RSVP: [shelley.canning@ufv.ca](mailto:shelley.canning@ufv.ca)  
RECEPTION TO FOLLOW

### SPEAKER: Dr. Angela Wolff

Dr. Wolff recently completed her PhD in Nursing at UBC. She has held numerous roles in education, teaching in undergraduate nursing programs in Western Canada and planning continuing education at the College of Registered Nurses Association of BC. She is currently director of clinical education in professional practice and integration with the Fraser Health Authority.



Dr. Wolff's research examines how different generations of nurses working together may influence how nurses feel about their jobs and how they interact with their co-workers. Her model explains how changing workforce demographics (age, education, ethnicity/race) and work values can lead to task, process, and relationship conflict within workgroups. Her findings show the importance of differences in work values in creating conflict, which can in turn lead to burnout. Addressing work stressors associated with diversity is an important step in the management of the healthcare workplace, the development of a healthy workforce, the retention of nurses, and the provision of quality client care.

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