

Andrew W. MacFarlane, MSW

HIGHLIGHTS OF QUALIFICATIONS

- Director of an Urban Mental Health Centre serving the East Side of Vancouver, BC with a client base of over 1000 clients (and their families), 60 inter-disciplinary staff, and a \$2.3 million budget.
- Supervision of Social Work Department at Vancouver General Hospital – including Emergency Care, Acute Care, Chemical Dependency, and Long-term Care.
- Field Instructor to Social Work students in Psychiatry, international placement co-coordinator (with Hong Kong University and Suzhou Psychiatric Hospital) for social work students and newly trained psychiatrists, and lecturer to UBC psychiatric residents on community mental health and models of case management.
- Experienced in Quality Assurance process, external Accreditation, program management and evaluation, team building and crisis management, Special Project and Budget Management, strategic planning, and community engagement.
- Recruitment, hiring, and evaluation process (for physicians, nurses, allied health, and office administration).
- Graduate level training in Clinical Social Work specializing in Addictions (Intensive Day Treatment, Group and Family Therapy, Relapse Prevention, Self-esteem, and Anger Management).
- Group facilitation (Psycho-education, Older Men's Group, Alzheimer's Support Group, Discharge/Transitions, Self-esteem, and Conflict Resolution).
- Public education to various community groups.
- Committee member of Vancouver Coastal Research Committee for Mental Wellness that promotes consumer research into recovery oriented activities.

Education

Master of Social Work Degree <i>University of Calgary</i>	1999
Bachelor of Social Work Degree <i>University of British Columbia</i>	1996
Bachelor of Arts (Sociology) <i>University of British Columbia</i>	1991

PROFESSIONAL EXPERIENCE

Team Director, Northeast Mental Health Team
Vancouver Coastal Health Sept. 2003 - present

- Responsible for the administrative and clinical functioning of an Urban Mental Health Team providing services through a continuum of age-based programs.
- Responsible for Team service planning and evaluation.
- Responsible for supporting the development of and sustaining a work environment that promotes excellence and autonomous professional practice amongst all Team members.
- Created a supportive interdisciplinary Team through a process of fairness, transparency, and accountability.
- Responsible for outcome measures and implementation of best practices for each specific program.

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- Team Coordinator**, New Westminster Mental Health Sept. 2001 – Sept. 2003
Fraser Health Authority
- Supervised the Clinical Practice of 19 staff (including nurses, social workers, health care workers, occupational therapy and rehab services).
 - Responsible for the clinical functioning of up to 3 teams at the Mental Health Centre (After-hours Emergency Mental Health Services, Adult Community Support Services, and Adult Short Term Assessment and Treatment) and 2 programs (Concurrent Disorders Program and the Transitional Housing Program).
 - Contract Manager for 3 contracted agencies (CMHA, Fraserside Community Services, and MPA) involved in the development and implementation of the various programs (and contracts) and ensuring compliance with the clinical objectives of each specific program.
 - Responsible for interviewing candidates and conducting performance evaluations (in conjunction with the Centre Manager).
 - Responsible for outcome measures and best practices for each specific program.
- Clinical Practice Leader (Acting)**, Dept. of Social Work Jan. 2001 – Sept. 2001
Vancouver Hospital and Health Sciences
- Supervised the Clinical Practice of 43 staff within the Department of Social Work.
 - Provided leadership, clinical consultation, and the facilitation of interdisciplinary communication.
 - Coordinate the CQI process and risk management activities related to clinical programs.
 - Responsible for staffing, hiring, and performance evaluations.
- Emergency Room Social Worker (Casual)** April 98 – Sept. 2003
VGH Hospital
- Provide crisis support and supportive counselling to patients and their families.
 - Member of Trauma response team.
 - Assist families to navigate the hospital system and connect patients with various community resources and supports.
 - Domestic violence, alcohol and drug, and psychiatric assessment, support, and referral.
- Clinical Psychiatric Social Worker** April 99 – January 2001
UBC Hospital
- Provide clinical social work services (assessment, treatment, and assessment) as part of an interdisciplinary team.
 - Facilitate a Transition group to assist clients to make the transition from community into hospital, from hospital into their community, to explore concerns/feelings about hospitalization, the psychiatric system, mental illness, and their impending discharge back into the community.
 - Act as a liaison between community service providers and the hospital system.
 - Co-ordinate and facilitate family and community meetings.
 - Provide individual psychotherapy to inpatient and outpatient populations as well as couple and family counselling.
- Manager, Resident and Family Services** Nov. 95 – May 98
Yaletown House LTC Facility
- Member of the Senior Leadership Team
 - Responsible for Continuous Quality Improvement ("Serving the Resident and Family"), Special Project Management, Recruitment and Hiring, and Staff Evaluation.
 - Facilitated admissions, discharges, and transfers to facility care.
 - Responsible for provision and evaluation of social work services and special projects.
 - Provided individual and family counselling, group therapy, and case management.
 - Worked as part of an interdisciplinary team and facilitated weekly Unit management meetings.