

OFFICIAL UNDERGRADUATE COURSE OUTLINE FORM

Note: The University reserves the right to amend course outlines as needed without notice.

Course Code and Number: PACS 202		Number of Credits: 3 Course credit policy (105)													
Course Full Title: Introduction to Mediating Conflict Course Short Title: Intro to Mediating Conflict															
Faculty: Faculty of Social Sciences		Department (or program if no department): Peace and Conflict Studies													
Calendar Description: An introduction to basic concepts, approaches, and skills for understanding relationships experiencing conflict and facilitating positive shifts from negative to positive communication. Students learn how mediators can work to restructure relationships based on shared visions of justice and apply these skills to personal, community, and/or broader contexts.															
Prerequisites (or NONE):		9 university-level credits.													
Corequisites (if applicable, or NONE):															
Pre/corequisites (if applicable, or NONE):															
Antirequisite Courses <i>(Cannot be taken for additional credit.)</i> Former course code/number: Cross-listed with: Equivalent course(s): <i>(If offered in the previous five years, antirequisite course(s) will be included in the calendar description as a note that students with credit for the antirequisite course(s) cannot take this course for further credit.)</i>		Course Details Special Topics course: Yes <i>(If yes, the course will be offered under different letter designations representing different topics.)</i> Directed Study course: No <i>(See policy 207 for more information.)</i> Grading System: Letter grades Delivery Mode: May be offered in multiple delivery modes Expected frequency: Annually Maximum enrolment (for information only): 25													
Typical Structure of Instructional Hours <table border="1"> <tr> <td>Lecture/seminar</td> <td>20</td> </tr> <tr> <td>Tutorials/workshops</td> <td>25</td> </tr> <tr> <td></td> <td></td> </tr> <tr> <td></td> <td></td> </tr> <tr> <td></td> <td></td> </tr> <tr> <td>Total hours</td> <td>45</td> </tr> </table>		Lecture/seminar	20	Tutorials/workshops	25							Total hours	45	Prior Learning Assessment and Recognition (PLAR) PLAR cannot be awarded for this course because: Methods of mediation are specific to the PACS program learning outcomes and approach to conflict transformation	
Lecture/seminar	20														
Tutorials/workshops	25														
Total hours	45														
Scheduled Laboratory Hours Labs to be scheduled independent of lecture hours: <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes		Transfer Credit <i>(See bctransferguide.ca.)</i> Transfer credit already exists: Yes Submit outline for (re)articulation: Yes <i>(If yes, fill in transfer credit form.)</i>													
Department approval		Date of meeting: November 28, 2022													
Faculty Council approval		Date of meeting: January 13, 2023													
Undergraduate Education Committee (UEC) approval		Date of meeting: March 24, 2023													

Learning Outcomes *(These should contribute to students' ability to meet program outcomes and thus Institutional Learning Outcomes.)*

Upon successful completion of this course, students will be able to:

1. Identify when, why, and how relationships experience conflict.
2. Identify types, goals, and limits of mediation.
3. Apply an understanding of how personal bias, cultural and societal influences inform mediation process, especially how the cultural assumptions of non-Indigenous mediators can interfere with the mediation process when working with Indigenous persons.
4. Assess whether and how parties can be brought into productive conversation.
5. Articulate mutual goals amongst participants.
6. Apply active listening to identify positions, needs and interests.
7. Facilitate collaborative processes for transforming conflicts in various case studies.
8. Refine the practice of mediation through cycles of reflection.

Recommended Evaluation Methods and Weighting *(Evaluation should align to learning outcomes.)*

Assignments:	40%	Quizzes/tests:	10%	%
Project:	25%	Holistic assessment:	25%	%

Details:

Holistic assessments may include:

- Guided practice
- Observation
- Self-reflective exercises
- Applied process design activities

NOTE: The following sections may vary by instructor. Please see course syllabus available from the instructor.

Typical Instructional Methods *(Guest lecturers, presentations, online instruction, field trips, etc.)*

Lectures, Guest lectures, Workshops, Group activities

Texts and Resource Materials *(Include online resources and Indigenous knowledge sources. [Open Educational Resources](#) (OER) should be included whenever possible. If more space is required, use the [Supplemental Texts and Resource Materials form](#).)*

Type	Author or description	Title and publication/access details	Year
1. Online resource		https://adric.ca/useful-links/journal-articles/	
2. Online resource		https://www.mediatebc.com/learn/conflict-resolution-options	
3. Textbook	Robert A. Barusch Bush and Joseph P Fulger	The Promise of Mediation	2005
4. Textbook	Jennifer E. Beer and Caroline C Packard	The Mediators Handbook	2012
5. Textbook	Bernard S Mayer	Beyond Neutrality: Confronting the Crisis in Conflict Resolution	2004

Required Additional Supplies and Materials *(Software, hardware, tools, specialized clothing, etc.)***Course Content and Topics**

- Goals and limits of mediation (increasing mutual understanding, reducing adversariness, hearing truths, building awareness, curiosity, and mutual commitment to change)
- Social functions and applications of transforming interpersonal conflict
- Qualities of a mediator and communication skills
- Building participants' capacities to explore and deal with conflict including flagging issues before conflicts are compounded
- Addressing emotional dynamics and power imbalances in the process
- Sharing case studies, framing questions, and eliciting participation
- Describing and evaluating one's actions and behaviours
- Practical application, reflection, and redesign of the process of mediation
- Developing new or different ways of relating between parties