

UNIVERSITY COLLEGE OF THE FRASER VALLEY

COURSE INFORMATION

DISCIPLINE/DEPARTMENT: DISABILITY RESOURCE CENTRE IMPLEMENTATION DATE: SEPT. 1994

Revised: _____

Career Education Certificate CED 030
SUBJECT/NUMBER OF COURSE

Problem Solving
DESCRIPTIVE TITLE

none
UCFV CREDITS

CALENDAR DESCRIPTION:

Utilizing DeBono's CoRT Thinking method, students will study and practice several systems which can be applied to solving problems on the job.

RATIONALE:

One of the top reasons employers cite for firing employees is their inability to identify and handle problems arising in the workplace. For many, this is a skill acquired through role modelling. For students without such role models or students with learning disabilities what is often needed is a step by step system for dealing with these everyday issues. DeBono's approach to problem solving provides systems in a style to which students can easily relate and follow.

COURSE PREREQUISITES: none

COURSE COREQUISITES: none

HOURS PER TERM FOR EACH STUDENT	Lecture	39	hrs	Student Directed		
	Laboratory		hrs	Learning	6	hrs
	Seminar		hrs	Other - specify:		
	Field Experience		hrs			hrs
				TOTAL	45	HRS

MAXIMUM ENROLMENT: 20

Is transfer credit requested? Yes No

<u>AUTHORIZATION SIGNATURES:</u>		
Course Designer(s):	Chairperson:	Curriculum Committee
Department Head:	Dean:	
PAC: Approval in Principle	PAC: Final Approval:	March 22, 1995
(Date)	(Date)	(Date)

Problem Solving CED 030**NAME & NUMBER OF COURSE**

STUDENT EVALUATION PROCEDURE:

- 50% Assignments: four individual and 4 group assignments (choose best five marks)
- 10% Participation: attendance and contribution to group work
- 10% Peer assessments: 5% based on peer assessment of contribution and 5% on the quality of individual assessment of others
- 15% Tests: 5 tests of knowledge of systems (choose best 3); marks to be given for depth of thinking
- 15% Final assignment: group problem-solving assignment requiring use of at least three of the five systems.

COURSE CONTENT:

- Session #1 Introduction to problem-solving
PMI-The treatment of ideas
- Session #2 CAF-Consider All Factors
- Session #3 C and S-Consequences and Sequences
- Session #4 Applying the systems to workplace problems
Identifying problems in the workplace
- Session #5 AGO-Aims, Goals and Objectives
- Session #6 OPV-Other Person's Viewpoint
- Session #7 Applying the systems to workplace problems
Teamwork exercises
- Session #8 Group problem-solving strategies
Applying the right problem-solving strategy to different workplace problems
- Session #9 Working with the strategies
- Session #10 Identifying and analysing problems
Posing solutions to problems
- Session #11 Posing solutions
Evaluating solutions
- Session #12 Group problem-solving assignment
- Session #13 Review-student's choice
Final assignment due.