

## UFV In-Service Professional Development (PD)

Training on New PD Application Process

# Land Acknowledgement



We would like to begin by acknowledging that the land on which we gather is the traditional, ancestral and unceded territory of the Stó:lō, people of the river on which UFV is located. We honour the Stó:lō Nation's stewardship of these lands and waters and express our gratitude for the opportunity to live, learn, and work here.





**1.) Identify Key Changes:** employees to identify the major differences between the old and new In-Service Professional Development (PD) application processes.

## 2.) Understanding the New System & Processes:

employees to navigate the new In-Service Professional Development (PD) application form, related processes, and know-how to complete and submit a PD application form using UFV's HR Service Catalog ticketing system.



### This training will cover:

- A. In-Service Professional Development (PD) overview
- B. What changed?
- C. How to complete a PD application form using UFV's HR Service Catalog ticketing system
- D. Employee's responsibilities as an applicant/submitter
- E. Direct Supervisor/Exempt Administrator's responsibilities as approver
- F. Frequently Asked Questions (FAQs)

Agenda

# A. In-Service Professional Development(PD) Overview



- Employees are encouraged to engage in professional development (PD) activities related to current or future employment opportunities at UFV.
- The in-service professional development (PD) fund covers events, conferences, workshops, tuition support, annual professional memberships, and resource materials align with the PD criteria established by the Joint Professional Development Committee.

### PD CRITERIA

The following criteria have been established by the Joint Professional Development Committee for the administration of the In-Service Professional Development Fund.

An In-Service Professional Development application must meet the general criteria listed below and contribute to the professional development of the employee by:

- Developing and upgrading UFV job-related skills, knowledge, tasks and philosophies and/or;
- Preparing for reasonable career advancement within UFV in an area relevant to and available at UFV (a reasonable expectation must exist that advancement may result from pursuing the activity) and/or;
- Identifying the value to the institution related to UFV strategic goals (wellness, indigenization, EDI, etc.)



- The purpose of today's session is simply to walk you through the new PD application process, but to learn more about UFV's In-Service Professional Development program, please visit the UFV PD website link below where you can find information such as:
  - ✓ What does in-service PD fund covers
  - ✓ What is the PD application process and how to submit a PD application
  - ✓ What are the PD criteria and guidelines, tips to supervisors in reviewing & approving a PD application
  - ✓ What are the PD allowable and ineligible expenses
  - ✓ How you can check your PD fund balance and expenditures
  - ✓ What are the examples of PD activities that employees have been doing
  - ✓ Whom I can ask for support if I have PD related questions

A. In-Service
Professional
Development
(PD) Overview

#### **UFV PD website:**

https://www.ufv.ca/hr/learning-and-development/professional-development-fund/

# What Changed?



	From:	To:
	Manual PD application submission & approval using a PDF form and email	Online PD application submission & approval using HR Service Catalog system
•	Employee completes a PD application form using the PDF form and emails it to their direct supervisor/exempt administrator for approval. The application will then be forwarded to HR for processing and final approval.	<ul> <li>Employee completes a PD application form online through HR Service Catalog. This will automatically get submitted to employee's direct supervisor/exempt administrator to seek approval.</li> </ul>
•	<b>Supervisors/exempt administrators sign</b> the PD application in <b>PDF form</b> and <b>email</b> it to HR for final processing.	<ul> <li>Supervisors/exempt administrators sign the PD application online through HR Service Catalog. This will automatically get submitted to HR for final processing.</li> </ul>
•	HR process the PD application form and emails the PD approval memo to the employee and supervisor/exempt administrator.	<ul> <li>HR processes the PD application form in HR Service Catalog and emails the PD approval memo to the employee and supervisor/exempt administrator.</li> </ul>

## PD Application Process

### **Application process**

There are two different types of application forms for Professional Development; one for Events & Tuition, and another form for Memberships & Resource Materials. All forms should now be submitted through the HR Service Catalog System.

All PD applications must be submitted to an employee's direct supervisor for review and confirmation that the request meets the In-Service Professional Development criteria. If the direct supervisor is not an exempt administrator, then the application will require a second signature from the exempt administrator.

Submit application to supervisor

Fill out the applicable PD application form and submit it to your direct supervisor using this HR Service Catalog System.

Receive approval for application

Your application will automatically be forwarded to Human Resources for review and processing. Final approval notification will be sent to you from HR.

Make the purchase and/or attend the activity

Once you have received a confirmation email from HR approving your request, you may make the purchase and/or attend the activity.

Submit post-PD report within 10 days

Tell us about your activity! You are required to complete this fillable post-PD report (for conferences, workshops, courses, trainings, and events), have it reviewed and signed by your supervisor, and email it to in-service\_pd@ufv.ca within 10 days of the completion of your activity.

Submit your expense claim

Review the In-Service PD: Allowable Expenses then complete and submit your claim through the Emburse Expense Management System for reimbursement.

Please see **user guide** on how to submit your PD expense claim through the Emburse Expense Management System.

## System Demo



C. How to complete a PD application form using UFV's HR Service Catalog ticketing system



### Step 1: Go to UFV Professional Development (PD) website

https://www.ufv.ca/hr/learning-and-development/professional-development-fund/

Step 2: From the PD website, in the PD Application Process, click "PD application form" and it will open the HR Service Catalog ticketing system for you to access the PD form.

#### **Application Process**

There are two different types of application forms for Professional Development; one for Events & Tuition, and another form for Memberships & Resource Materials. All forms should now be submitted through TeamDynamix (TDX) system.

All PD applications must be submitted to an employee's direct supervisor for review and confirmation that the request meets the <u>in-service Professional Development criteria</u>. If the direct supervisor is not an exempt administrator, then the application will require a second signature from the exempt administrator.

1) Submit application.

Fill out the applicable PD application form and submit it to your direct supervisor using this TeamDynamix (TDX) system.

HR

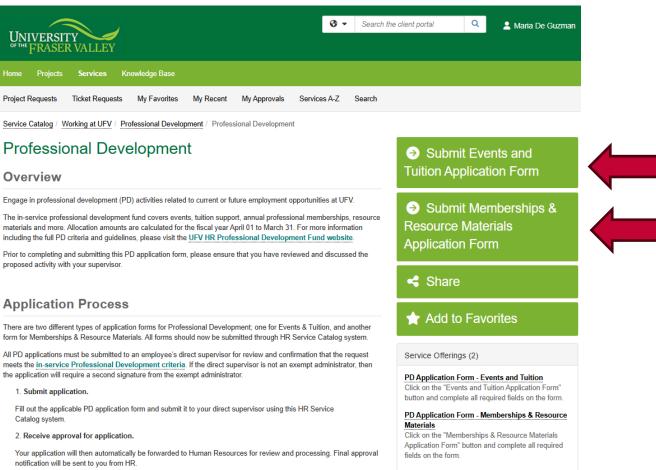
Service

Catalog

page:



Step 3: In the HR service catalog page, click the applicable PD application form that you need to complete and submit.



## System Demo



**Example: Events and Tuition PD Application Form** 



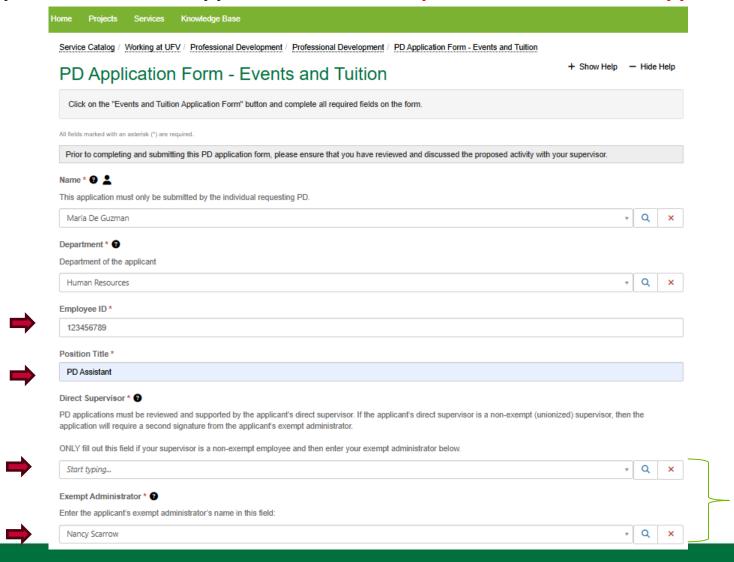
This field

triggers the

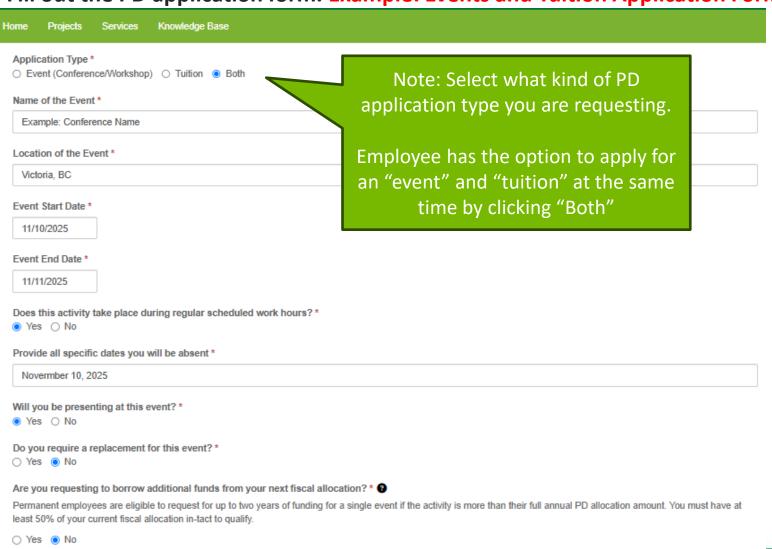
automatic

approval

workflow.









Home Projects Services Knowledge Base
Are you currently enrolled in an accredited program? *  No
Enrolled Program Type *  ○ Certificate ○ Diploma ⑥ Degree ○ Masters ○ PhD
Course Name(s) *
Example: Bachelor of Business Administration course: BUS100 Introduction to Business
Institution *
UFV
Start Date *
1/2/2026
End Date *
3/31/2026
Does this course take place during regular scheduled working hours?*  O Yes  No
Are you requesting to borrow additional funds from your next fiscal allocation? *
Permanent employees are eligible to request for up to two years of funding for a single event if the activity is more than their full annual PD allocation amount. You must have at least 50% of your current fiscal allocation in-tact to qualify.
○ Yes ● No
How does this event or education program contribute to your professional development? *
<enter activity="" are="" for="" full="" here="" pd="" rationale="" requesting="" the="" you="" your=""></enter>



Home	Projects	Services	Knowledge Base
Esti	mated	Expens	ses
Refer t	o the PD Allo	wable Expens	ses document for approvable expenses. Expenses must meet the guidelines for final reimbursement.
Dor Di	em Meals *		
	○ No		
	for Breakfas	st (\$10) *	
Numb	er of days *		
1			
Breakt	fast Total *	9	
Numbe	er of days x \$	10	
10			
	for Lunch (	\$15) *	
	for Dinner (	\$25) *	
All Me	als Total * (		
Breakf	ast Total + Li	unch Total + D	vinner Total
10			
	for Accomn	nodation? *	
Numb	er of nights	*	
1			
Cost p	er night *		
100			
Accon	nmodation T	otal * 🕝	
Numbe	er of nights x	Cost per night	t .
100			



lome	Projects	Services	Knowledge Base			
	for Travel?	*				
	hicle - numb	oer of kms				
70						\$
Vehic	le total @ .59	9 cents 🔞				
Numb	er of kms x 0	.59				
41.3	30					
Airfar	e					
0						
Trave	l Total * 🔞					
Vehicl	e total + Airfa	ire				
41.3	0					
	travel exper	nses *				
Taxi, f	ferry, etc. *	9				
Explai	n any other t	ravel expens	es incurred.			
FEF	RRY - \$100.0	0				
						//
Other	travel exper	nses total *				
100						
Activi	ty registration	on cost *				
100						



Home Projects Services Knowledge Base
Activity registration cost *
100
Course Cost*
500
Textbook(s) Cost * •
Enter 0 if no textbooks are purchased.
0
TOTAL
Total cost of Event * ①
Per Diem Meals Total + Accommodation Total + Travel total + Other travel expenses total + Activity registration cost.
1000.00
Total cost of Tuition *
Course Cost + Textbook(s) cost
500.00
NOTE: Please ensure to convert all foreign currency to Canadian dollars using the Bank of Canada exchange rate.
Do you want to use Training & Development funds (if available to you) to cover any expenses over your PD allotment?*  ( Yes  No
ADVANCE REQUESTED? (minimum \$500) *  Yes  No
If an advance is requested, please complete and attach the ADVANCE REQUEST FORM AND AGREEMENT together with this PD application form.



Approv	/als
<ul> <li>Applic</li> </ul>	cant to meet and review with supervisor
<ul> <li>Applic</li> </ul>	cation must be submitted and approved PRIOR to attending an activity or making a PD purchase
<ul> <li>Applic</li> </ul>	cation must be complete, clear, legible and signed
<ul> <li>Applic</li> </ul>	cations must include all supporting documents related to request (brochures, course descriptions, membership details, link)
• It is th	ne employee's responsibility to confirm funding availability with HR prior to incurring expenses
• Incom	plete applications will not be processed and will be returned
	D activities involving international travel, please contact UFV International at StudyAbroad@UFV.ca to discuss UFV's policies, procedures, and best practices unding international travel. General information is available online via <u>UFV's international travel guide for employees</u>
Attachment	
	ents associated with the ticket. Please attach all supporting documents related to request. (e.g. brochures, course descriptions, event/membership/resource is, advance request form if applicable, etc.)
Browse	No file chosen
	Comments

Submit



### Step 5: Review and click "Submit". Example: Events and Tuition Application Form

....

Knowledge Base

#### Approvals

- · Applicant to meet and review with supervisor
- · Application must be submitted and approved PRIOR to attending an activity or making a PD purchase
- · Application must be complete, clear, legible and signed
- Applications must include all supporting documents related to request (brochures, course descriptions, membership details, link)
- . It is the employee's responsibility to confirm funding availability with HR prior to incurring expenses
- · Incomplete applications will not be processed and will be returned
- For PD activities involving international travel, please contact UFV International at StudyAbroad@UFV.ca to discuss UFV's policies, procedures, and best practices surrounding international travel. General information is available online via UFV's international travel guide for employees

#### Attachment \* @

File attachments associated with the ticket. Please attach all supporting documents related to request. (e.g. brochures, course descriptions, event/membership/resource material details, links, advance request form if applicable, etc.)

Browse...

No file chosen

#### Additional Comments



Submit

# Employee's view: Confirmation of PD Form Submission notification

View your ticket requests



### Step 6: Receive submission confirmation and email notification





### **EMAIL**:

TeamDynamix Service Request Created (PD Application Form - Membe...) Maria De Guzman <notify-ca@teamdynamixapp.com> Maria De Guzman (i) Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message. **Details** Maria De Guzman created this service request on Thu 11/6/25 3:44 PM Pacific Standard Time. Service Request Created Acct/Dept Human Resources 2912966 Type PD Applications PD Application Form - Memberships and Resource Materials Notified Maria De Guzman < Maria. De Guzman@ufv.ca > Created By Maria De Guzman

## System Demo



# **Example: Memberships & Resource Materials PD Application Form**



### Step 1: Go to UFV Professional Development (PD) website

https://www.ufv.ca/hr/learning-and-development/professional-development-fund/

Step 2: From the PD website, in the PD Application Process, click "PD application form" and it will open the HR Service Catalog ticketing system for you to access the PD form.

#### **Application Process**

There are two different types of application forms for Professional Development; one for Events & Tuition, and another form for Memberships & Resource Materials. All forms should now be submitted through TeamDynamix (TDX) system.

All PD applications must be submitted to an employee's direct supervisor for review and confirmation that the request meets the <u>in-service Professional Development criteria</u>. If the direct supervisor is not an exempt administrator, then the application will require a second signature from the exempt administrator.

1) Submit application.

Fill out the applicable PD application form and submit it to your direct supervisor using this TeamDynamix (TDX) system.

HR

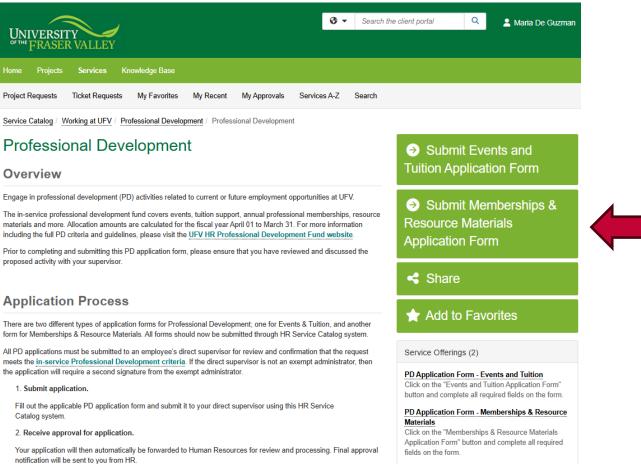
Service

Catalog

page:

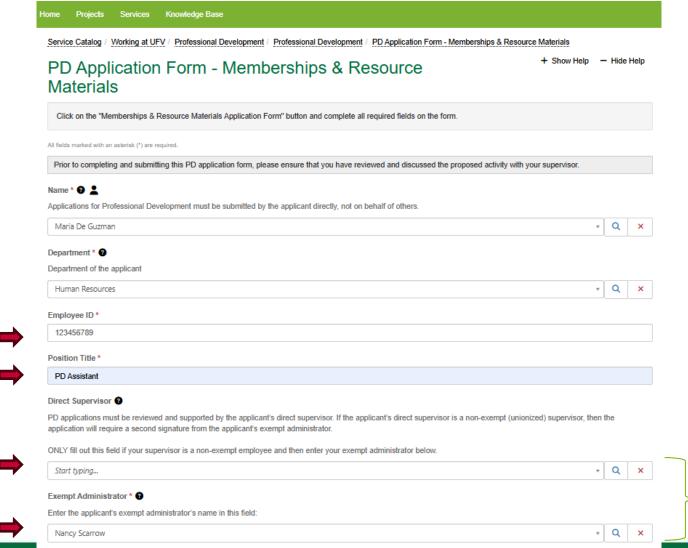


Step 3: In the HR service catalog page, click the applicable PD application form that you need to complete and submit.



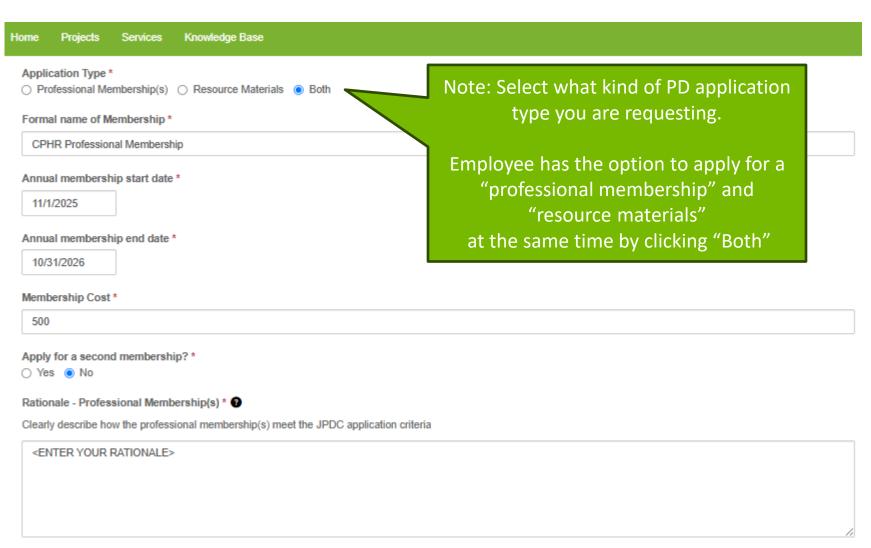


Step 4: Fill out the PD application form. Example: Memberships & Resource Materials



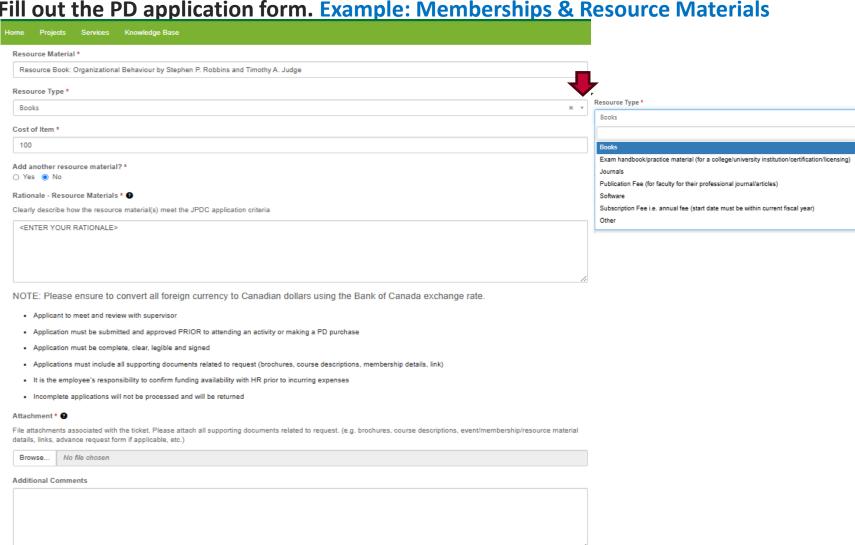
This field triggers the automatic approval workflow.

**Step 4: Fill out the PD application form. Example: Memberships & Resource Materials** 

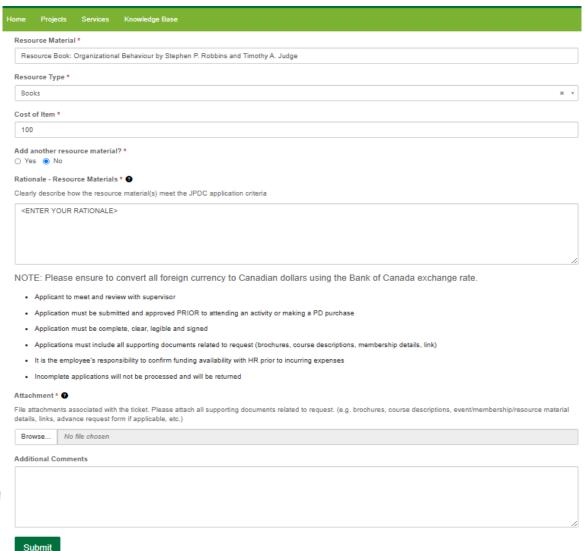


Submit

Step 4: Fill out the PD application form. Example: Memberships & Resource Materials



### Step 5: Review and click "Submit". Example: Memberships & Resource Materials



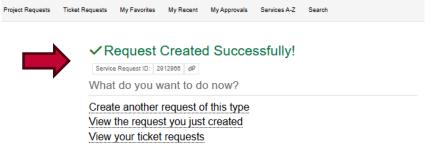


# Employee's view: Confirmation of PD Form Submission notification

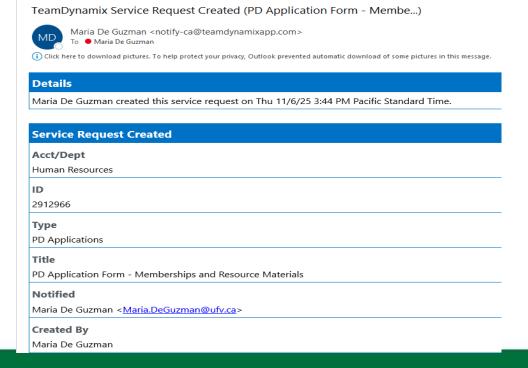


### Step 6: Receive submission confirmation and email notification

# HR Service Catalog:



#### **EMAIL:**



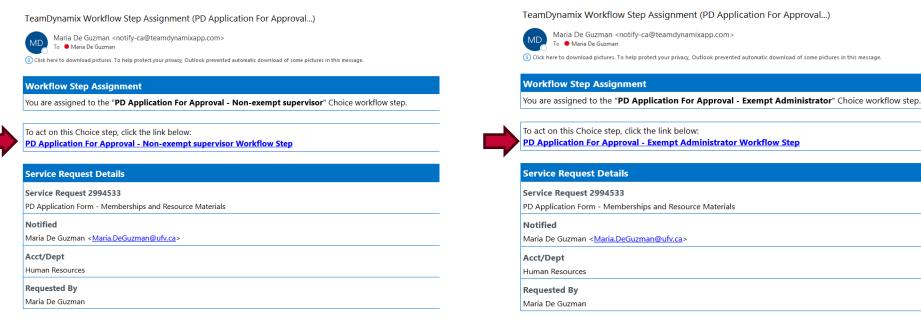
## Direct supervisor / exempt administrator view:

### How to view and approve a PD application

Step 1: Receive email notification on PD application form for approval.

Click "approval workflow step" and it will open the HR Service Catalog ticketing system for you to access the PD form for your approval.

#### **Example: email notification to direct supervisor (non-exempt):**



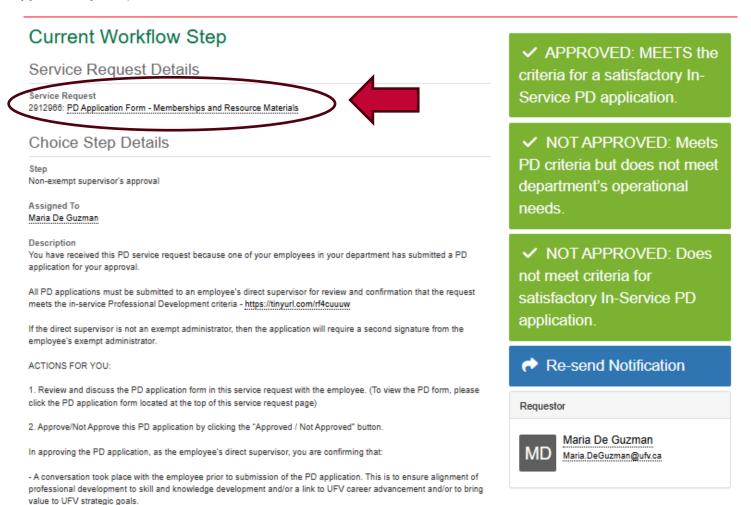
Example: email notification to exempt administrator:

# **Direct supervisor / exempt administrator view:** How to view and approve a PD application

## Step 2: In the HR Service Catalog page, please review the instructions and click "PD Application Form" to view the requested PD for approval

(Please ensure that you review the PD form and have a discussion first with the applicant about the PD request PRIOR approving/not approving the PD application form.)

HR Service Catalog page:

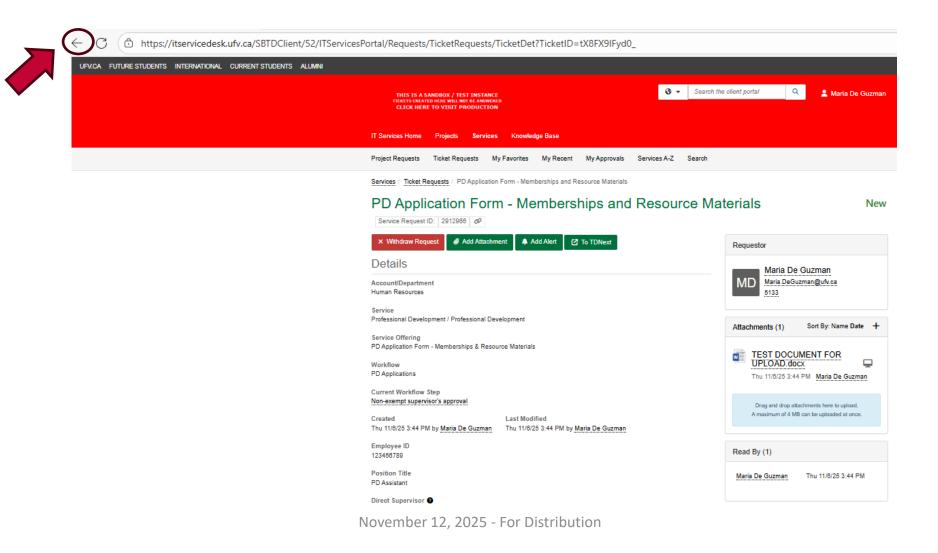


We also ask supervisors to help employees explore cost-effective learning options that still meet the PD criteria. For

## Direct supervisor / exempt administrator view:

### How to view and approve a PD application

Step 3: Review the PD application form details. Go back to the previous page to approve/not approve.



# Direct supervisor / exempt administrator view: How to view and approve a PD application

Step 4: Approve/not approve the PD application form by clicking the "approved/not approved" buttons.

### Current Workflow Step

#### Service Request Details

Service Request

2912988: PD Application Form - Memberships and Resource Materials

#### Choice Step Details

Step

Non-exempt supervisor's approval

Assigned To Maria De Guzman

#### Description

You have received this PD service request because one of your employees in your department has submitted a PD application for your approval.

All PD applications must be submitted to an employee's direct supervisor for review and confirmation that the request meets the in-service Professional Development criteria - https://tinyurl.com/rf4cuuuw

If the direct supervisor is not an exempt administrator, then the application will require a second signature from the employee's exempt administrator.

#### ACTIONS FOR YOU:

- Review and discuss the PD application form in this service request with the employee. (To view the PD form, please click the PD application form located at the top of this service request page)
- 2. Approve/Not Approve this PD application by clicking the "Approved / Not Approved" button.

In approving the PD application, as the employee's direct supervisor, you are confirming that:

 A conversation took place with the employee prior to submission of the PD application. This is to ensure alignment of professional development to skill and knowledge development and/or a link to UFV career advancement and/or to bring value to UFV strategic goals.

We also ask supervisors to help employees explore cost-effective learning options that still meet the PD criteria. For more information on the PD criteria, please visit this link for the in-service Professional Development criteria https://tinyurl.com/rf4cuuuw

- The PD Application Form in this service request has been reviewed, and the information is accurate.
- Departmental operational needs will not be adversely affected by approving the PD application.

✓ APPROVED: MEETS the criteria for a satisfactory In-Service PD application.



✓ NOT APPROVED: Meets PD criteria but does not meet department's operational needs.



✓ NOT APPROVED: Does not meet criteria for satisfactory In-Service PD application.



Re-send Notification

Requestor



Maria De Guzman
Maria.DeGuzman@ufv.ca

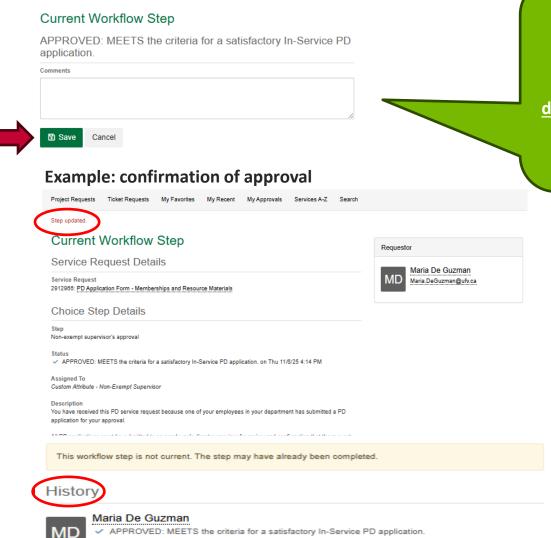
## Direct supervisor / exempt administrator view:

### How to view and approve a PD application

Project Requests Ticket Requests My Favorites My Recent My Approvals Services A-Z Search

Thu 11/8/25 4:14 PM

Step 5: Add a comment and click "Save" to submit and receive confirmation of your approval.



Note:

If it is felt that an application does not meet the PD criteria, the supervisor / exempt administrator may decline to support the application. This should be discussed with the employee first and you will be required to provide your full rationale in the comment section after clicking "Not Approved".

Scroll down to see your approval history

## Employee, direct supervisor, exempt administrator's view: Final Approval Notification to Employee from HR



### Example: PD approval email notification

TeamDynamix Service Request Updated (PD Application Form - Membe...)



Maria De Guzman <notify-ca@teamdynamixapp.com>

(i) Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message

#### What Changed

Maria De Guzman updated this service request on Thu 11/6/25 4:25 PM Pacific Standard Time.

Comments: Changed Status from **New** to **Closed**. Changed PD Approval Number (ADELE) from "Nothing" to "26-1234".



Hi Maria,

This email is to confirm that your activity has been reviewed in HR, and you are able to proceed with the activity - please see assigned **PD Approval Number(s)** included: **PD# 26-1234 – CPHR MEMBERSHIP (\$100.00 APPROVED)** 



Refer to the Professional Development website <u>page</u> for allowable expenses, general information and expense claims or email us at <u>in-service\_pd@ufv.ca</u> **Note:** 

- For approved PD activities involving international travel, please contact UFV International at <a href="mailto:StudyAbroad@UFV.ca">StudyAbroad@UFV.ca</a> to discuss UFV's policies, procedures, and best practices surrounding international travel international travel guide for employees.
- If your expense includes airfare, hotels, or car rentals, please do so through UFV's travel provider, Direct Travel. For more information visit: <a href="https://www.ufv.ca/finance/travel">https://www.ufv.ca/finance/travel</a>
- Once your activity is complete, please submit your expense report through Emburse Enterprise EMS (Previously called "Chrome River"), our new expense management system. Access information an
- Upon completion of any conferences, workshops, trainings, courses, and events, you are required to submit a post-PD report to your supervisor for review and signature and a copy must be sent via em

(Below can be a link with the separate attachment on QRG-User Guide)

#### **Emburse Enterprise Access and Instructions:**

Emburse can now be accessed here, and through the card in myUFV. To find the card in myUFV, click on the three lines next to the myUFV logo and select Work/Employee. If the card does not show up on the

You can find instructions on how to use Emburse Enterprise <u>here</u>. When creating a PD Expense Claim, make sure you:

- Select the "PD Expense Claim" as the Expense Report Type, and in the PD Approval Number field, put the applicable PD# (for example: PD#25-1-0001)
- · Select "PD Professional Development" as the Allocation
- Add your name in the second box/field of the Allocation area for all expenses where you are the sole beneficiary of items/services purchased. Like Conference Fee, Mileage, Meals, etc.
- . Add an expense for each receipt and do not gather items under one expense if they each have their own receipt (for example with books, even if they are the same category, if they have the
- If receipt does not show the method of payment, please attach supporting document showing method of payment like bank statement or visa/credit card machine receipt as we must have

Review the in-service professional development (PD) website which details the PD overview, criteria, guidelines, application process, forms, eligible expenses, etc. to become familiar with the PD application requirements, processes, and ensure all steps are followed.
Prior to completing and submitting a PD application form, please ensure that you have reviewed and discussed the proposed activity with your supervisor.
Application must be submitted and approved PRIOR to attending an activity or making a PD purchase.
Application must be complete, clear, legible and signed in HR Service Catalog system.
Application must include all supporting documents related to request (e.g. brochures, course descriptions, event/membership/resource materials details, links, etc.).
It is the employee's responsibility to confirm funding availability with HR prior to incurring expenses.
For PD activities involving international travel, please contact UFV International at StudyAbroad@UFV.ca to discuss UFV's policies, procedures, and best practices surrounding international travel. General information is available online via <a href="UFV's international travelguide">UFV's international travelguide for employees</a>
If the employee decides to cancel a submitted or approved PD application, the employee should cancel the PD application in HR Service Catalog system and add a comment in HR Service Catalog system for the reason of cancellation and discuss this with the employee's direct supervisor for information and awareness.
If the employee decides to change some information from their submitted or approved PD application, the employee should add a comment to their PD application in HR Service Catalog system and discuss this with their direct supervisor for information and awareness.
Best practice would suggest employees to take ownership and monitor their submitted PD applications, available PD funds, and PD claims to ensure compliance and accuracy.



Employee's responsibilities as a submitter / applicant

# Direct supervisor / exempt administrator's responsibilities as approver



### As a direct supervisor, what is my role in reviewing and approving PD applications?

All PD applications must be submitted to an employee's direct supervisor for review and confirmation that the request meets the in-service Professional Development criteria. If the direct supervisor is not an exempt administrator, then the application will require a second signature from the exempt administrator. If it is felt that an application does not meet the criteria, the supervisor / exempt administrator may decline to support the application.

If an application meets the criteria, it may still be declined if it is determined that the leave would disrupt the operation of business at UFV (staff shortages, peak operational periods, critical projects or tasks, customer or client impact, etc.) Practical/reasonable logistical adjustments to accommodate PD activities are expected.

NOTE: all applications that are declined must include full rationale from the supervisor/exempt administrator for their decision when submitted.

All applications must be submitted to in-service PD whether they are supported by the supervisor or not. The PD Assistant will send the final approval or rejection notice to the employee once reviewed.

# Direct Supervisor / exempt administrator's responsibilities as approver



### Things to consider when reviewing PD applications:

employee's department.

How will this activity contribute to the professional development of the employee and how will it directly link back to UFV?
In what specific way will the activity develop or upgrade the employee's UFV job-related skills?
What is the relationship between the activity and current or near future employment opportunities for this employee at UFV?
How is the activity of value to the institution?
Has the employee explored all cost-effective learning options that may be offered locally or online?
How will the activity further UFV's strategic goals?

an approvable professional development application and should be funded through the

☐ Is the activity a requirement of the department or position? If so, then the activity is NOT





## List of Frequently Asked Questions (FAQs)

- How can I check my PD allocation balance and expenditures?
- What types of activities have employees been doing this year?
- ➤ Which fiscal year will my PD fund allocation be used? For example, I will pay the conference registration fee in February 2026, but the actual conference date is happening in May 2026.
- > I have unused PD funds from last fiscal year; can I carry over or use it in the next fiscal year?
- ➤ How do I know if my direct supervisor is an "exempt" or "non-exempt" supervisor?
- **▶** How do I cancel my submitted or approved PD application?
- ➤ Where can I view my submitted PD application to track the status?
- How do I make changes to my PD application submission or add a comment?
- How can I attach additional supporting documents to my PD application? I see it only allows me to attach one.
- How do I submit my post-PD report? Is it through this online system or pdf fillable form?
- ➢ As an approver, where do I go to view the PD application that I approved?
- ➤ I have questions related to PD, to whom can I ask for support?

(Please see next slides for the answers to the FAQs)





- How can I check my PD allocation balance and expenditures?
- Log in to my.ufv.ca
- Click "Work/Employee" Info tab
- Scroll down and search for the "PD and DTA History" card and click "View Details"
- Select the relevant fiscal year to view your PD allocations and expenses

If you are not a permanent employee, please contact PD Assistant email: <u>in-service\_pd@ufv.ca</u>, who will be able to provide you with your PD allocation.

- What types of activities have employees been doing this year?
- To see the list of activities that employees have been reimbursed for, please refer to this document: <u>Listing of Professional Development Activities</u>
- Which fiscal year will my PD fund allocation be used? For example, I will pay the conference registration fee in February 2026, but the actual conference date is happening in May 2026.
- The PD funds will come from the fiscal year in which the activity takes place. The actual date of the activity/event dictates which fiscal year of PD funds get used.

For example, the actual conference date is happening in May 2026, the PD funds that will be used for this is fiscal year 2027 (April 01, 2026 to March 31, 2027).





- I have unused PD funds from last fiscal year; can I carry over or use it in the next fiscal year?
- No carryover of unused PD funds from one fiscal year to another.
- ➢ How do I know if my direct supervisor is an "exempt" or "non-exempt" supervisor?
- Prior to completing and submitting an online PD application form, please ensure that you have reviewed and discussed the proposed activity with your direct supervisor. This will help you to clarify if your direct supervisor is an "exempt (non-unionized)" or "non-exempt (unionized)" supervisor/administrator.
- If your direct supervisor is "non-exempt" supervisor, then the application will require a second signature from the exempt administrator. To know who is your "exempt administrator", please ask your non-exempt supervisor.

### How do I cancel my submitted or approved PD application?

If you decide to cancel your PD application, please discuss this with your supervisor, then notify HR by:

- Go to the ticket homepage: <a href="https://itservicedesk.ufv.ca/TDClient/52/ITServicesPortal/Requests/TicketRequests/">https://itservicedesk.ufv.ca/TDClient/52/ITServicesPortal/Requests/TicketRequests/</a>
- Search and click your submitted PD application form
- Add a comment indicating your cancellation reason
- Click "Withdraw Request" and "Save"

Note: If you submitted and received PD approval using the old pdf form process, then please notify HR about the cancellation by sending an email to <a href="mailto:in-service">in-service</a> pd@ufv.ca





### Where can I view my submitted PD application to track the status?

• To monitor the status of your submitted PD application, please do the following:

### Option 1:

- go to ticket homepage: <a href="https://itservicedesk.ufv.ca/TDClient/52/ITServicesPortal/Requests/TicketRequests/">https://itservicedesk.ufv.ca/TDClient/52/ITServicesPortal/Requests/TicketRequests/</a>
- search and click your submitted PD application form.
- In your PD application, click "Current Workflow Step" to see its status and who it is currently assigned to.

#### Option 2:

- In your UFV email, search for the email notification on your submitted PD application.
- Open the email, scroll down, and click "Open in TDClient" to open your application.
- In your PD application, click "Current Workflow Step" to see its status and who it is currently assigned to.

Once your PD application form has been approved by the required signatories. HR will review your application and once approved, you will receive an email from HR with the PD approval number and instructions on how to get reimbursed.





### How do I make changes to my PD application submission or add a comment?

### Option 1:

- go to ticket homepage: <a href="https://itservicedesk.ufv.ca/TDClient/52/ITServicesPortal/Requests/TicketRequests/">https://itservicedesk.ufv.ca/TDClient/52/ITServicesPortal/Requests/TicketRequests/</a>
- search and click your submitted PD application form.
- In your PD application, scroll down, add a comment about the required change or information, then click Save.

#### Option 2:

- In your UFV email, search for the email notification on your submitted PD application.
- Open the email, scroll down, and click "Open in TDClient" to open your application.
- In your PD application, scroll down, add a comment about the required change or information, then click Save.

## How can I attach additional supporting documents to my PD application? I see it only allows me to attach one.

#### Option 1:

- go to ticket homepage: <a href="https://itservicedesk.ufv.ca/TDClient/52/ITServicesPortal/Requests/TicketRequests/">https://itservicedesk.ufv.ca/TDClient/52/ITServicesPortal/Requests/TicketRequests/</a>
- search and click your submitted PD application form.
- In your PD application, click "Add Attachment", browse for your file, then click "Upload" and you can see your uploaded file under "Attachments"

#### Option 2:

- In your UFV email, search for the email notification on your submitted PD application.
- Open the email, scroll down, and click "Open in TDClient" to open your application.
- In your PD application, click "Add Attachment", browse for your file, then click "Upload" and you can see your uploaded file under "Attachments"





- How do I submit my post-PD report? Is it through this online system or pdf fillable form?
- Submit your post-PD report (for conferences, workshops, courses, trainings, and events) using the fillable post-PD report in pdf format. Have it reviewed and signed by your direct supervisor first and email it to in-service\_pd@ufv.ca.
- > As an approver, where do I go to view the PD application that I approved?
- In your UFV email, search for the email notification on "PD application for your approval".
- Open the email and click the workflow step link (PD Application For Approval Workflow Step) to view the PD application form on this service request.
- ➤ I have questions related to PD, to whom can I ask for support?
- For questions regarding the in-service professional development fund and process, contact the Professional Development Assistant at email in-service\_pd@ufv.ca or at local 5133.
- If you are experiencing access related issue on the HR Service Catalog ticketing system, please contact IT Service Desk at this link: https://itservicedesk.ufv.ca/TDClient/52/Portal/Requests/ServiceDet?ID=451



# Thank you!