

Scenario – Teacher can view images in the content document but student cannot.

Solution: Blackboard Learn has caused a few issues with students not being able to access files that are housed inside your course due to lack of read permissions granted to students in the course's file manager.

1. Visit the Control Panel to Access your Course's File Manager



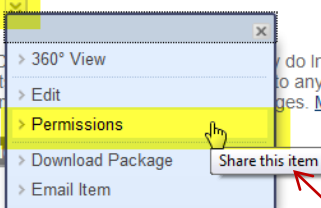
Files: DEV-JMurdock-EPITech

Course Files is a central file storage area for a single course. It provides the ability to manage, organize, and view those files as suits your needs. When an Instructor changes an item, all links to the item are updated.

Upload Create HTML Object Create Folder

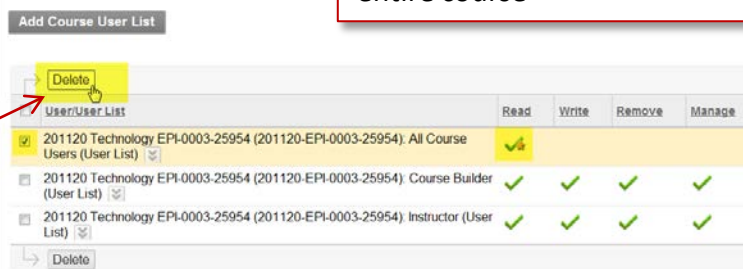
Download Package Copy Move Delete

File Type Name
DEV-JMurdock-EPITech_ImportedContent_20100720123006



2. Select the Drop Down for Option at the top of the File Manager to Access the option to select **Permissions** for the entire course

3. Click the radio button next to **All Course Users** with Read Access and Select Delete – *You will be adding this access back in a second to write over all the permissions in the course.*

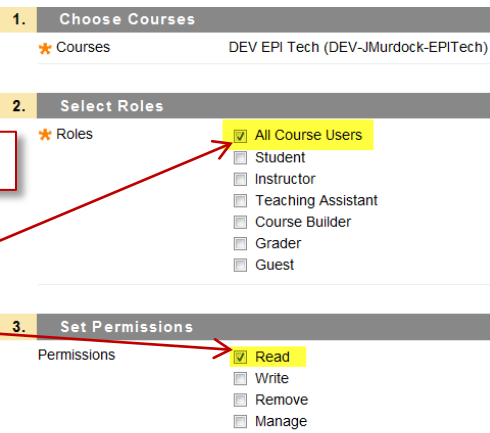


Manage Permissions

Share files and folders by assigning permissions to users and roles.

Add Course User List

4. Click to Add Course User List



5. Select **All Course Users** and **Read** Access

6. **Submit:** You will receive a warning that all new files will not have those permissions but don't worry because once you add them to a content area they will be automatically update to receive the correct permissions.