

UFV COVID-19 OPERATIONS GUIDELINE

EDUCATE, ENCOURAGE, ESCALATE and EXIT

Educate, Encourage, Escalate and Exit Safety Model Protocol

The health and wellbeing of our community is in the interest of all community members. There are a number of actions that you can take to support this.

UFV supports compliance using an Educate, Encourage, Escalate and Exit model. We provide material in many forms such as signage, web resources, communications and safety guidance. We use Campus Security to encourage respectful participation in the safety guidelines. Employees are expected to lead by example. We escalate to a Human Resources or Student Affairs depending on who is involved, to let them know about non-compliance. For students, we have a related Student Code of Conduct that applies.

Process in Addressing Non-Compliance

Educate:

Campus Security or Risk & Safety may educate the person(s) on the importance of following UFV's COVID-19 health and safety requirements. This can include educating the person(s) on the how UFV's requirements are in line with those of the Provincial Health Officer and our local health authority, Fraser Health. A record of education may be created.

For example: *"Are you aware that there is a requirement for face-masks or face-coverings be worn in indoor public spaces?"*

Encourage:

If a person has been educated on the importance of following UFV's health and safety requirements and still fails to comply, Campus Security or Risk & Safety will remind them of UFV's protocol. This includes encouraging someone to follow the health and safety requirements.

For example: *"The mask requirement is in place to keep you and those around you safe and our community safe. Please ensure you follow this requirement moving forward."*

Escalate:

If the individual fails to comply after they have been educated and encouraged, Campus Security or Risk & Safety may escalate accordingly (Student Affairs or Human Resources).

For example: *"You've been made aware of the mask requirement and encouraged to follow it, so I will be escalating your failure to wear a mask/face covering to student affairs"*.

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Exit:

If the individual fails to comply after it has been escalated, and you are uncomfortable remaining, remove yourself from the situation. Notify your Instructor or Supervisor.

Advice on Educate, Encourage, Escalate and Exit Safety Model

If you have any questions or require advice about the Educate, Encourage, Escalate and Exit safety model at UFV, please contact risksafety@ufv.ca

See additional Information on UFV's [Safety plans and guidelines](#).