

Policing: A BC Practitioners' Toolkit

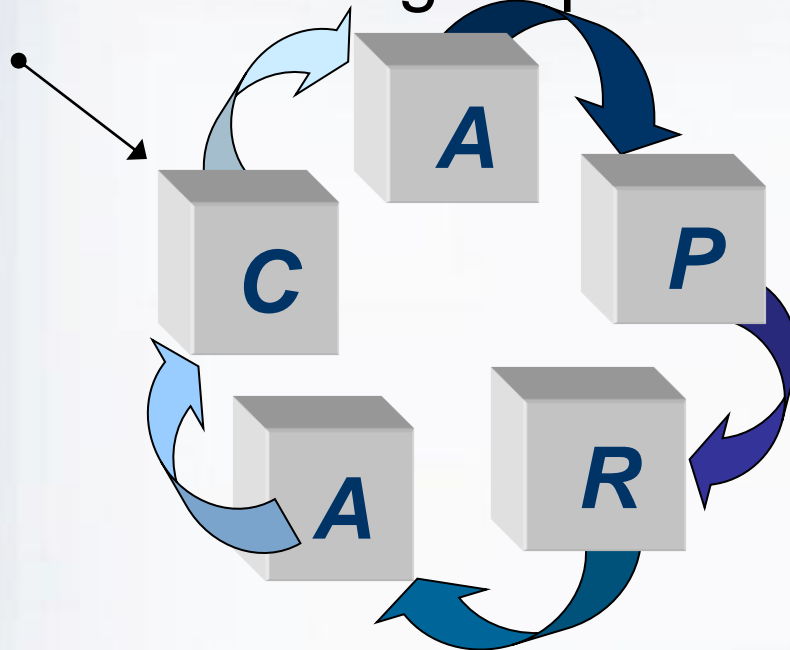
Lesson 3B: CAPRA Problem Solving Model



Overview of Lesson 3

CAPRA Problem Solving Model

- Review POP concept
- The five steps of CAPRA
- Importance of using steps as a guide



What is Problem-oriented policing?

A method for integrating daily police practice with criminal justice theory
And research methods in order to
develop the best possible means
for reducing crime and disorder.

Review

Effective Problem Solving

Addresses community problems on the basis of:

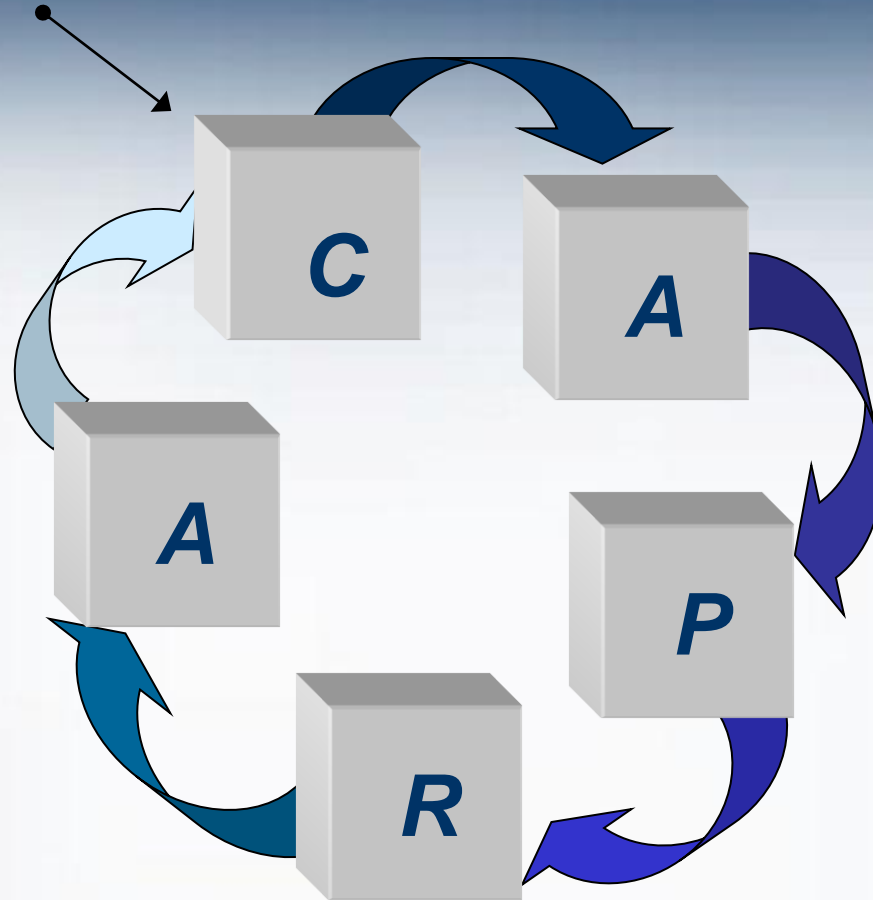
- understanding the specific problem
- customizing the response strategy

This is achieved by:

- focusing attention on problems
- creating response strategies from a variety of approaches.

(R. V. Clarke & J. E. Eck, 2005)

CAPRA Problem Solving Model



Use as a guide, not a rule....

CAPRA

Who is affected by the problem?

Clients may include citizens, agencies, cultural groups, etc.

Clients

Direct and indirect clients

Use various methods to discover issues

Attempt to identify recurring problems



CAPRA

Collect data
from both public
and private
sources

Identify
helpful
resources

Acquire/Aalyze

Study the
history of
that type of
problem

Use acquired
knowledge to
develop working
hypothesis



CAPRA

May be
internal or
external

Develop a
working
relationship

Partnerships

Have a vested
interest in
the problem

Able to provide
assistance based
on capacity

CAPRA

Choose the best strategy based on thorough analysis

Choose the best strategy from a wide range of options

Response

Focus on the small % of individuals who contribute to the larger % of the problem

Implement the response, including the design for a future evaluation

CAPRA

Has the problem
been reduced
or eliminated?
To what degree?

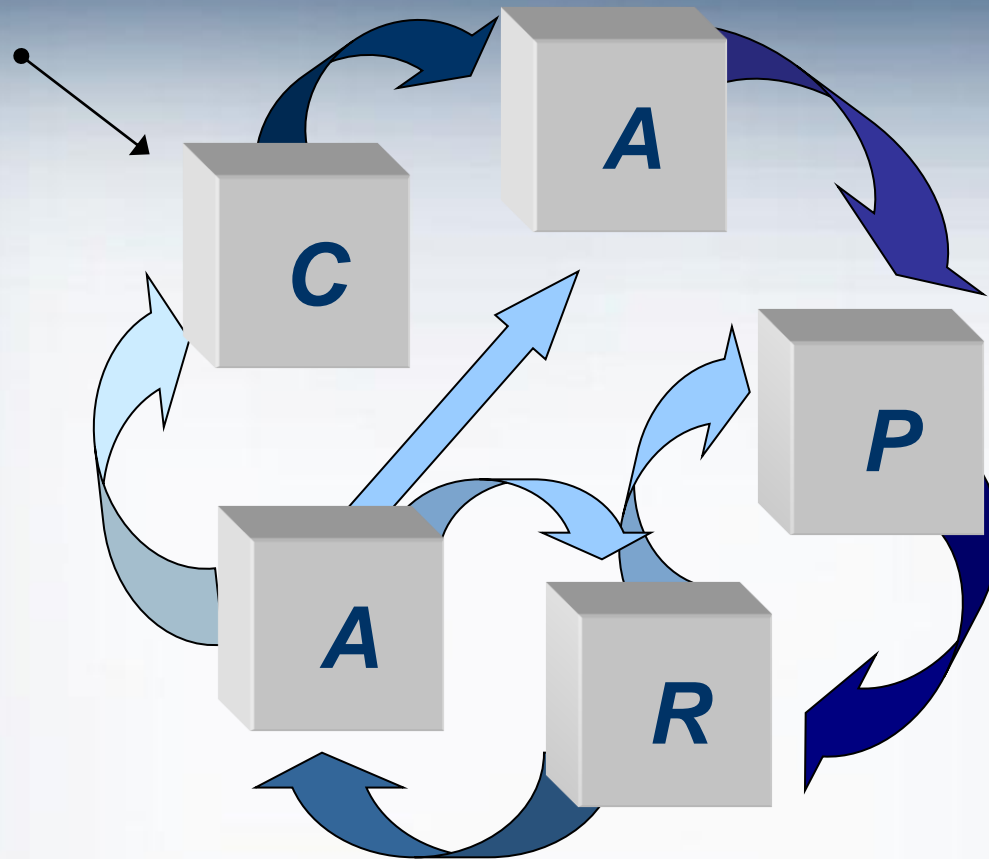
Determine
whether
additional
resources are
needed

Assessment

Collect
comparison
data
(before & after)

Assess
unintended
outcomes – is
adjustment of
response required?

CAPRA Problem Solving Model



Use as a guide...not a rule!

Problem Solving is Effective with...

- A focused approach
- Customizing response strategies
- Implementing all the steps of the CAPRA problem solving model

Next Lesson

Lesson 4: Crime Prevention through Social Development (CPSD)

- What is CPSD?
- The relationship between crime and the social environment
- The police role in social development