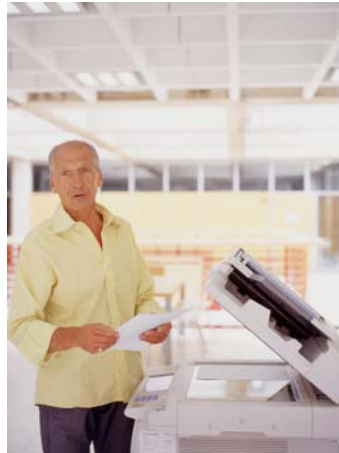


Xerox Multifunction Devices



Service & Support Contact Information

FOR SERVICE / REPAIRS CALL

1-800-939-3769

**PLEASE HAVE YOUR MACHINE ID#
READY AND GIVE THE EXACT ROOM #
AND BUILDING LOCATION.**

Print Services is available to assist with paper jams or basic operating questions.

Call 4682

For Toner and Stapler supplies contact Shipping & Receiving

Call 4488

BASIC MFD TRAINING WILL BE PROVIDED BY XEROX SHORTLY AFTER THE EQUIPMENT IS INSTALLED. IF YOU HAVE NOT RECEIVED TRAINING OR WOULD LIKE ADDITIONAL TRAINING PLEASE EMAIL PURCHASING@UFV.CA AND PROVIDE YOUR ROOM/BUILDING #, MACHINE ID AND CONTACT INFO.

XEROX WILL PROVIDE FULL TRAINING ON ALL THE NETWORK AND SCANNING CAPABILITY FROM MID-AUGUST THROUGH SEPTEMBER SO THAT ALL STAFF HAVE SUFFICIENT ORIENTATION TO USE ALL THE GREAT NEW FEATURES.